

Jornada "Turisme a la natura" 27 d'Octubre 2015 – Fundacio Catalunya La Pedrera

The Experience of "Grands Sites de France"







Anne Vourc'h, Director of "Réseau des Grands Sites de France"

Réseau des Grands Sites de France



www.grandsitedefrance.com







• 14 Grands Sites de France

Aven d'Orgnac	
Baie de Somme	
Bibracte-Mont Beuvray	_
Camargue gardoise	
Les Deux Caps Blanc-Nez, Gris-Nez	4
Marais Potevin	4
Massif du Canigó	
Pointe du Raz en Cap Sizun	_
Pont du Gard *	- 7
Puy de Dôme	
Puy Mary - Volcan du Cantal	- 3
Sainte-Victoire	. 1
Saint-Guilhem-le-Désert - Gorges de l'Hérault **_	- 2
Solutré Paully Vergisson	- 0

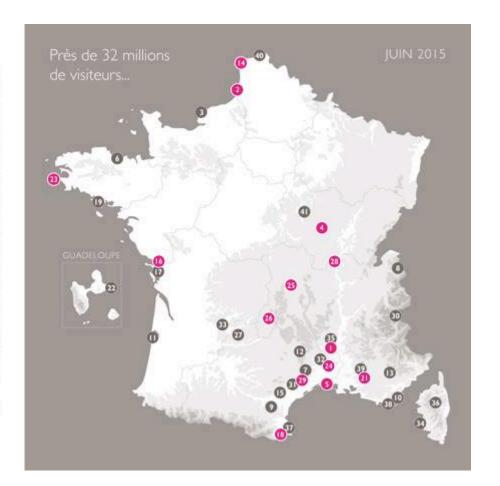


26 sites en projet

Anse de Paulilles	37
Cap d'Erquy - Cap Fréhel	
Cirque de Navacelles ***	
Cirque de Soit Fer à Cheval	
	9
Cité de Minerve, gorges de la Cesse et du Brian	15
Domaine du Rayol, Le Jardin des Méditerranées	
Dune du Pilat	
Dunes de Flandre	40
Estuaire de la Charente, Arsenal de Rochefort	17
Falaises d'Etretat, Côte d'Albâtre	3
Gorges de l'Ardèche	35
Gorges du Gardon	32
Gorges du Tam, de la Jonte et des causses ***	12
Gorges du Verdon	
lles Sanguinaires - Pointe de la Parata	34
Massif des Ocres	39
Massif dunaire de Gâvres-Quiberon	19
Pointe des Châteaux	22
Presqu'île de Giens, Salins d'Hyères	38
Rocamadour **	27
Vallée de la Clarée et Vallée Étroite	30
Vallée de la Restonica	36
Vallée de la Vézère *	33
Vallée du Salagou et Cirque de Mourèze	31
Vézelay *	41



* sée du putrimoire mondul - ** site du patrimoire mondul ou tre des chemins de Soint-Jacques de Compostelle *** site faitant porte du Bien Catases et Cilvennes, payagges sultant de l'appostatorisme méditemanéer, inscrit au potrimoire mondul





"El Gran Paratge del Massís del Canigó"







The "Grands Sites", iconic natural sites and landscapes



- Protected by a powerful I have dating back to 1906 / 1935
- Very well known and iconic landscapes in France
- → High tourism pressure



But reality is often less beautiful...



The crowd

- sites congestion
- invasion of vehicules

Damages to the site

- erosion
- garbage
- damaged landscapes
- where is "the spirit of the place"?

Disturbance for the locals

- traffic jam
- leisure / work

A reputation that benefits poorly to local economy



Facing congestion problems: cars/commercial pressure

40 sites = 32 millions visitors / year















"Grands Sites de France" : a National Policy

- A policy launched by the state in 1976
 - To rehabilitate degraded sites
 - To manage sites in an active way toward sustainability
 - To organize better reception of visitors, flow control
 - To organise a more sustainable tourism, with inhabitants, and businesses
 - To generate local benefits for the area
- Lauched by the Ministry in charge of Ecology and sustainable development
- Partnership with local authorities



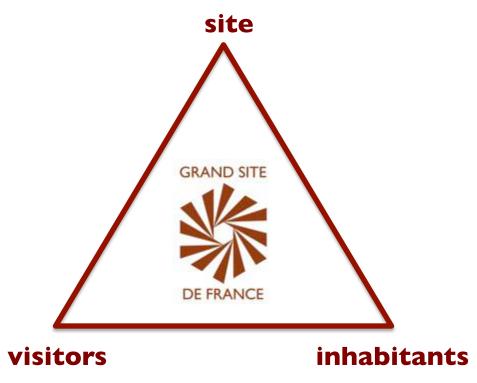
Grand Site de France: the Label



- A label belonging to the State, created in 2002 and managed by the Ministry of Ecology
- Recognizes the role of the local management body
- A label of sustainable management / development
- Only 14 sites officially awarded (2015), others under process to get it one day
- Given for 6 years (renewable)



A label of sustainable development



- Protection and conservation with a special attention to values and the spirit of the site
- Tourism flow management
- Open to large numbers of visitors with a focus on interpretation
- Need of balance between visitors (tourism) and inhabitants (daily life)
- Contribution to the sustainable economic and social development of the area
- → Sustainable site management
- → Partnership



Comitment: What we are looking for, our goals

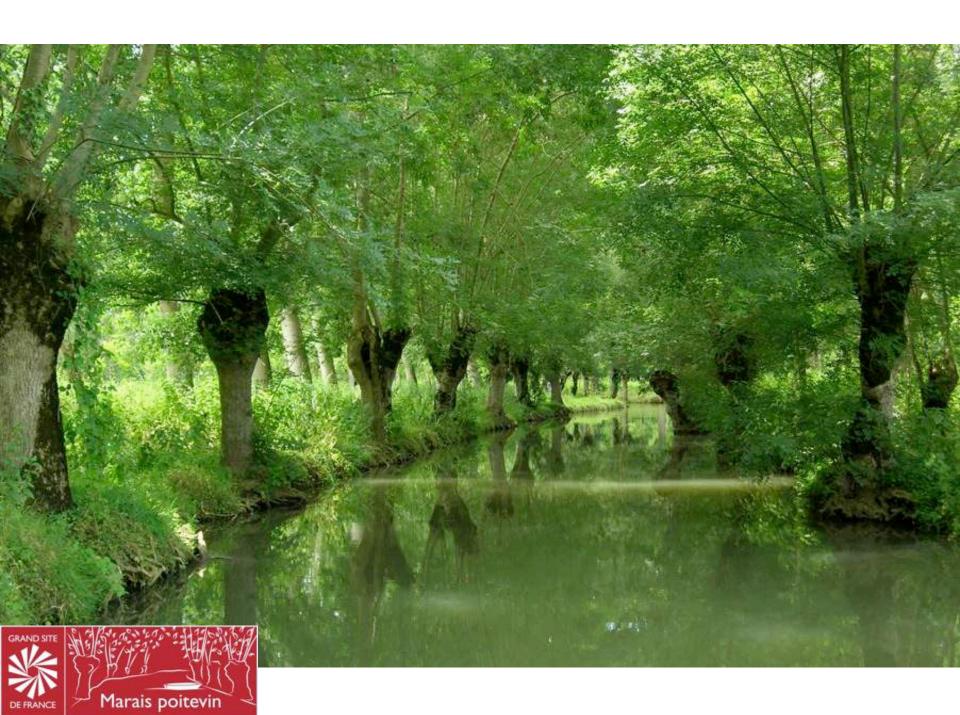


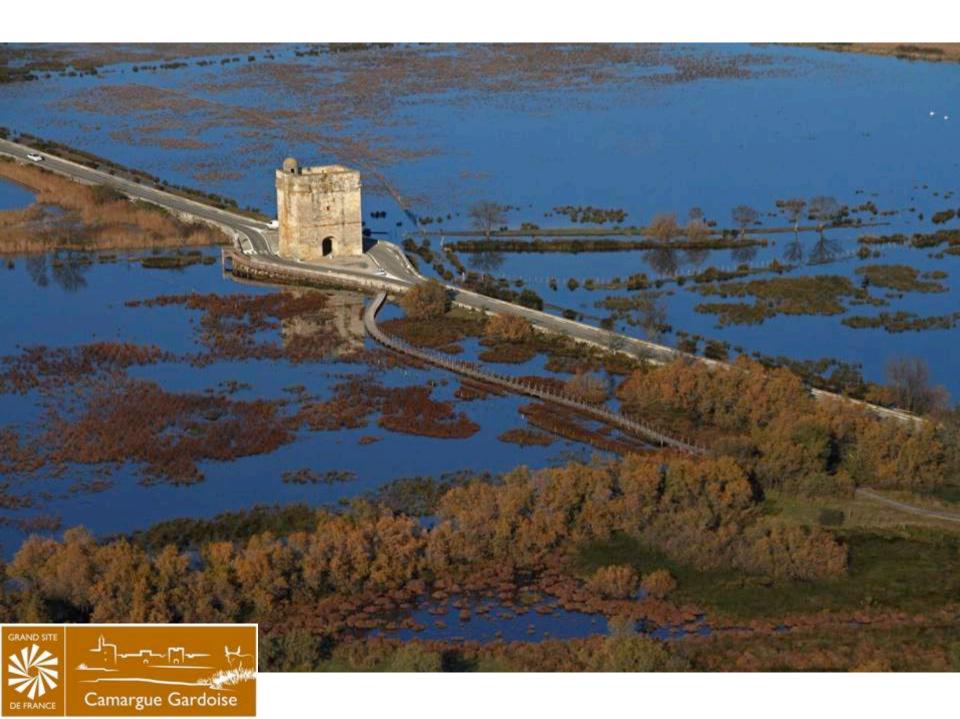
- I. To allow each "Grand site" to (re)discover its beauty, charm, value and all the qualities that motivated its protection
- 2. To bring them to landscape and environmental excellence
- 3. With a perennial and exemplary management from a sustainable development perspective
- 4. To allow the public to feel the spirit of the place, to experience the site, to discover it in all its aspects and to feel welcomed
- 5. To Make it a leverage of sustainable local development, and of a territorial dynamic, in a shared governance.



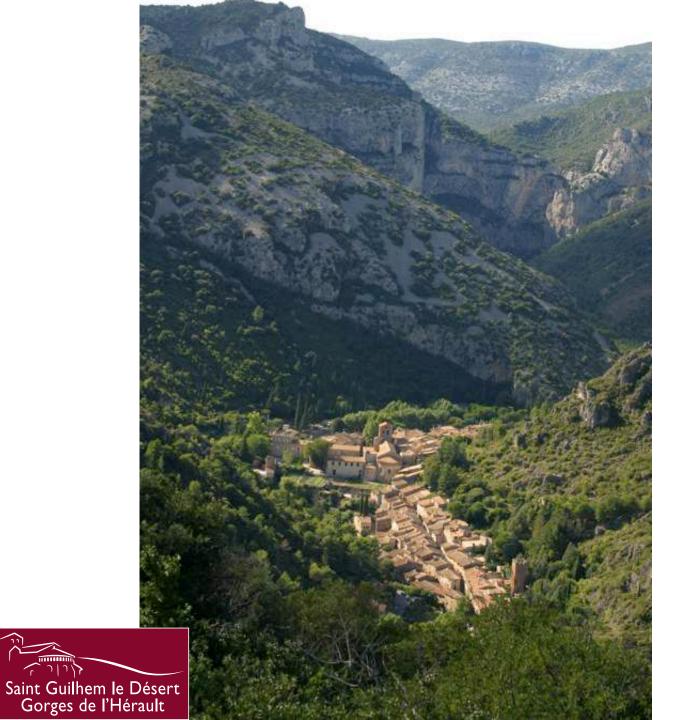












GRAND SITE









Cultural landscapes...

- "Combined works of men and nature"
- "A concrete and characteristic product of the interplay between a given human community, embodying certain cultural preferences and potentials, and a particular set of natural circumstances"
- Landscape management must consider the interplay between the values of nature and the values of culture

Reference to the World Heritage Convention, 1972 (see : article 5)





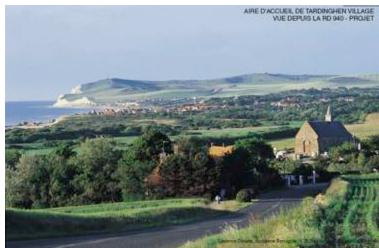




To consider the natural and cultural values of the site













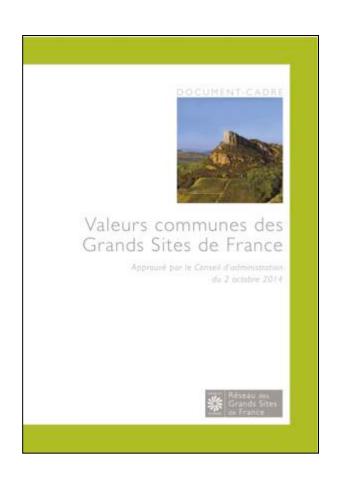
Our approach of sustainable tourism

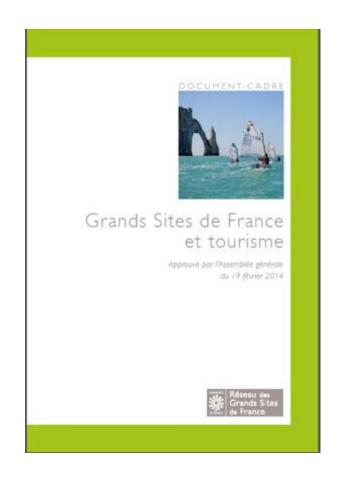
- Tourism is a part of a global integrated management project based on the value of the site
- To offer amenities respecting the identity of the place
- Tourism flow management
- Tourism that offers a particular experience of places
- Beauty and quality of places, "accessible" for all
- Inhabitants, fundamental actors of the project
- To set up a partnership and perennial governance of the site



Shared Values of the "Grands Sites de France"

"Grands Sites de France" and Tourism







Lessons learned

• The key to tourism today: the experience

- "The visitor does not come to discover a product but to have an experience. The visitor expects to be transformed by an overall experience, not by the value of an object."
- "The visitor does not want to be considered as a tourist but as a guest. He does not want to live an artificial touristic experience but to experience total immersion, to meet people from the place"
- "Holidays are not only for leasure or recreation, they are also made for repair and renewal."
- "The Grand Sites of France should therefore be able to develop global offers so that the visitor lives a particular experience during his stay: image, visit, stay, accommodation, opportunities to meet other people, shared memory to be created."

• The tourist economy of experience disrupts the relationship between market and non-market

- Non-market offer is what motivates the visitor: preserved landscape, exchange, immersion, experience.
- It contributes to the subsequent creation of a market offer.
- Economic value can be measured by indirect benefits, not direct ones.

The Grand Sites of France, a supply rationale

- Grands Sites de France are unique, cannot be duplicated and offer a particular experience of the place.
- It is about making tourists want to explore, to experience, and also to consume that which they are not yet familiar with, and which they don't even suspect will interest them, to move them. We can no longer think in terms of the type of clientele, and it is necessary to move on to the idea of motivation, or of a benefit that is looked for. The right question to ask is not with which clientele we should communicate, but to which motivation does the heritage site choose to respond?

Lessons learned

- To create meaning for a site or destination :
- Sharing sites' values
- Mobilizing inhabitants
- Mobilizing the five senses
- Getting visitors involved
- Mobilizing four dimensions + I:
- entertainment
- learning
- escape
- contemplating
- + surprise

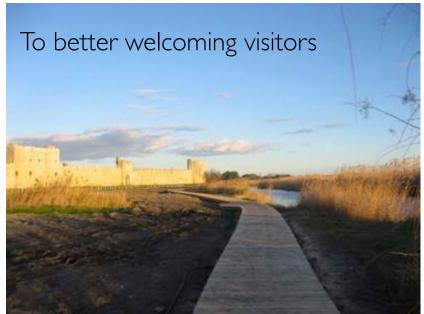
In favour of joint commitments by tourism stakeholders & businesses and the Grand Sites of France

- Grand Sites of France stakeholders and tourism stakeholders jointly clarify the values that they can share for the area, in order to enable the alignment of values between all the area's stakeholders who contribute to protection and to tourism (public, private, inhabitants).
- They favour the visitor's overall experience during the whole of his stay: the image, the landscape, the visit, the stay, the accommodation, the activities, the opportunities for encounters, the conviviality, the souvenir to be bought, because everything contributes to the visitor's experience.
- They address each visitor as a person and not as part of a mass, and give him the chance to access the values of the site, by making sure that emotion can emerge.
- They seek to favour the holiday and not the quick visit: better for spending per visitor and for the economic vitality of the area, better for the experience of the visitor in an area of high quality landscape, heritage and hospitality.
- They favour the off-season: extending the season is a major economic issue for tourism professionals, allowing a reduction in concentration in fragile congested places, reducing the size of developments, ensuring a better experience for the visitor.
- They are not seeking an increase in the absolute number of visitors for good economic efficiency for the area, but an increase in the length of holidays, better distribution throughout the year, an increase in spending per visitor on local products and services.

Shared values by the "Grands Sites de France"





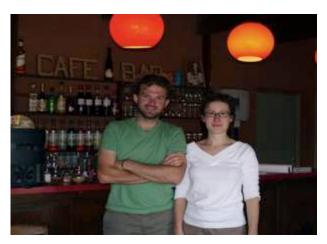






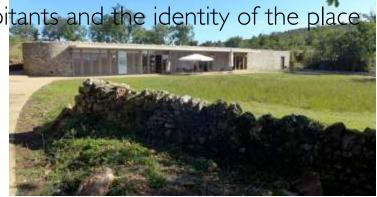




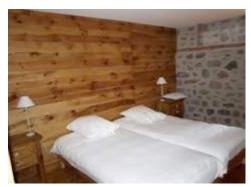


Developping the area in respect to the inhabitants and the identity of the place











Heritage rehabilitation, landscape stewardship

















Places where adults and children can explore, submerge, discover, enjoy, learn...



Activities & experience in the site





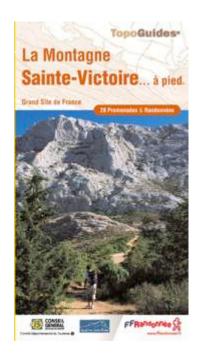








To develop hiking







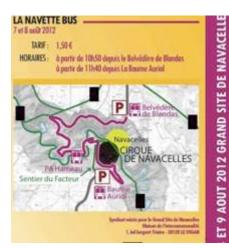






To encourage soft mobility





INFORMATIONS AUX VISITEURS DE NAVACELLE Grand Site de Navacelles let 7, 8 et 9 poût 2012

Services spéciaux supplémentaires tatumatas parking complet des le tamos (attobge ser l'alreidires de Bandas et la Taures Arriel)

- MAYETTE BUS Belvidières Hameou de Navacolles (7 et 8
- VELO ELECTRIQUE GRATUIT à disposition à La Bourse Auriol (7, 8 et 9 ooût 2012)
- ▶ VTT EN LOCATION ou Caylor (Erole Buissonnière - M. : 56 63 18 80 37) et ou Vigon (Comptair du Ville - M. : 56 81 62 97 12)











To encourage soft mobility







L'expérience Grand Site de France

Cirque de Navacelles

Découvrez les étapes testées pour

yous par Pierre



Le Grand Site

Note au coeur des gonges de la Via, le Grand Site du Cinque de Navacelles constitue une ourlaisté géologique reconnu au patiminane mondai de l'LINGSCO. Veritable caryon au entaille les Clausses du Lairact au Sud et les Gausses de Blandais et de Campestre au Nord, il vous vivite à explorer ses paysages moderêt depuis des miliénaires par la nature et fhomme. A pied, à véo, à dos d'ânes ou à c'heval, de jour comme au clair de lune, partez tranquitement sur des sentiers salaidés à la découverte de la faune, de la fore, de son patimione minéral, outurel et agricosstroriel: (avoques, enties pastoraux, anciens foura à pain...

L'Escapade nature sans voiture de Pierre



Acoès sur le Grand Site

Pierre est parti de la gare de Lyon à Paris pour arriver à la gare de Nîmes ((h1). Il a ensuite pris un bus de la gare de Nîmes jusqu'au Vigan (1140) où il a foue un véro électrique pour se rendre jusqu'au coeur du Grand Stie.

Retrue

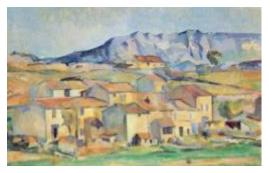
Pierre a rendu son vélo au Calyer où 7 a repris un bus jusqu'à la gare de Montpellier (1h), avant de reprendre son TGV pour Paris (3h00)





Visitor centre of Grand Site Sainte-Victoire : Inhabitants talk about "their" Sainte-Victoire











Some products that tell the place











Grand Site de France : an integrated approach of heritage

EU 2020 Strategy = Grands Sites de France Network's approach

- Sustainable growth = GSF's mantra
- Inclusive growth = social development and local development associating local stakeholders (inhabitants, businesses, local authorities)
- Smart growth = innovation

Integrated approach – Grands Sites de France at a crossroads

- Integrated management
- Territorial approach = all components are included (agriculture, environment, cohesion)
- Crossover financing
- EU policies and funds that correspond : Natura 2000, Life+, ESF, ERDF, EAFRD, Leader, Interreg...









Grand Site Sainte-Victoire: Impact on local economy

TOURISM IMPACT

- no entrance fee, all benefits are indirect
- the attractivity of Sainte-Victoire brings tourists to the region
- = 60M€ spent annually, 700 jobs, 9M€ on local taxes

IMAGE/BRAND VALUE

- the name
- = 7M€ annually

Gotes de Provence, sainte, victoire

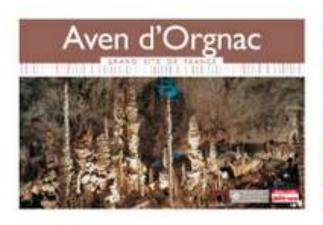




REAL ESTATE VALUE

- view and proximity of Sainte-Victoire
- = 5,7M€ annually

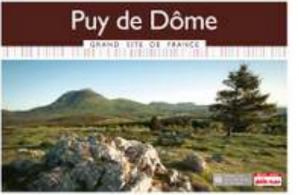
Publications: Let's discover backstage too!

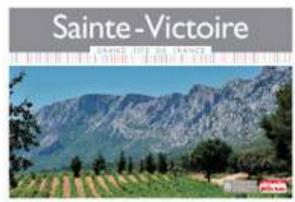




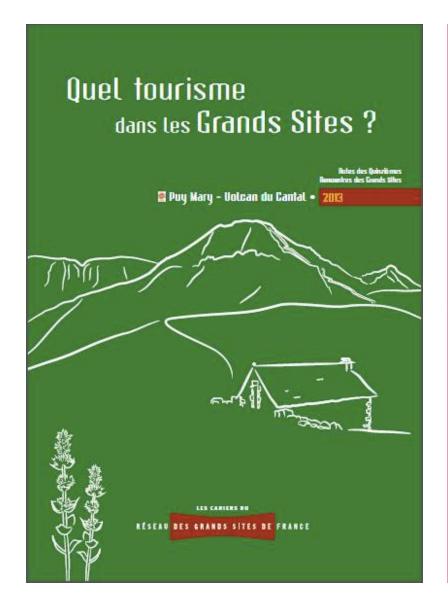














Gràcies per l'atencio! Merci pour votre attention!

























Gràcies per l'atenció!

Merci pour votre attention!



www.grandsitedefrance.com